(b) if so, what action has been taken in this matter;

(c) whether it has also been brought to Government's notice that senior officers of the Telecommunications Department, Dhanbad have not been showing due courtsies to Members of Parliament and other representatives from the public;

(d) if so, whether Government would inquire into this matter and furnish details in this regard; and

(e) if ont, whether Government would issue necessary instructions in this regard to the officers of Dhanbad?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) After making an enquiry a part of the case was handed over to the CBI for investigation

On allegations established, disciplinary action against the official is under process.

(c) No case has been brought to the notice of this office.

(d) In view of (c) above, question does not arise.

(e) Government instructions regarding attending to Members of Parilament have already been issued

Providing Telephones to all under the new telecom, policy

7477. SHRI GHUFRAN AZAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the target of providing telephones to all would be achieved by implementation of the new telecom policy;

(b) if so, by when;

(c) whether Government have recently provided telephone connections in bulk in cities and services rendered have gone down considerably; and

(d) if so, what are Governments concrete steps in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) The New Telecom Policy envisages that the telephone should be available on demand by 1997.

(c) Telephone connections were provided in bulk during the last quarter of the financial year 1993-94. However, it may not be correct to state that there have been considerable deterioration in the quality of services rendered

(d) The department closely monitors quality of services rendered and makes every endeavour to improve it in order to enhance customer's satisfaction.

Telephone connections in the country

7478. SHRI GOVINDRAO ADIK: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that telephone connectrons would be provided to 30 lakh people on the waiting list by he year end, and 25 lakh more people on the waiting list would be provided telephones by 1997;

(b) if so, the details thereof;

(c) whether Government would be able to provide phones on demand; and

(d) if so, by when and how and if not, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) No, Sir. Annual Plan 1994-95 provides 14 lakhs telephone connections. However, 75 lakhs New Telephone connections are targeatted for the 8th Five Year Plan (1992—97) out of which 9.87 and 12.40 lakhs connectrons have been provided during 92-93 and 93-94 respectively.

(c) and (d) National Telecom Policy 1994 envisages provision of talephone on demand by 1-4-97. Accordingly plans are being drawn to meet this objective.